# 1 Post-Installation Configuration Tasks

## 1.1 Configuration for client machine

Running Appeon Web application on the client machine is dependent on the Appeon Xcelerator plug-in (ActiveX controls). To ensure (only for the first time) the Appeon ActiveX controls can be downloaded and installed, the following configuration on the client machine is required.

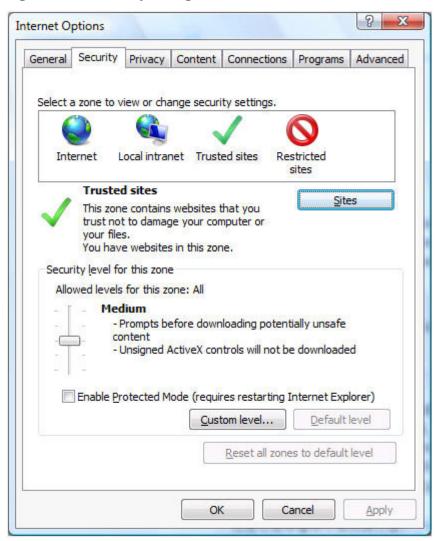
## 1.1.1 Configuring IE security settings

We recommend you add the URL of the deployed application to the **Trusted Sites** zone in Internet Explorer, because the default security settings of this zone are appropriate for downloading and installing the Appeon ActiveX controls. However, if you do not want to add the URL to the Trusted Sites zone, you will need to make sure the security settings (listed in Step 4 below) are enabled for the appropriate zone. The following are detailed steps to add the URL to the Trusted Sites zone.

Step 1: In Internet Explorer, on the **Tools** menu, click **Internet Options**.

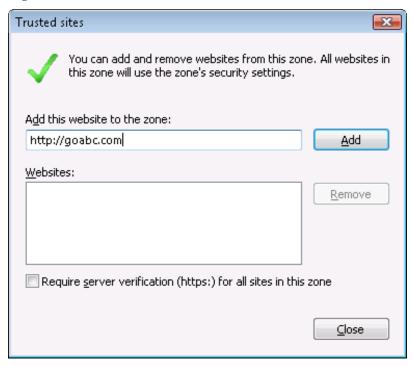
Step 2: In the Internet Options window, select the **Security** tab. Then select the **Trusted sites** Web content zone, and click the **Sites** button.

Figure 1.1: IE security settings



Step 3: In the Trusted sites window, input the URL of the deployed application to the "Add this website to the zone" box. Uncheck the checkbox of "Require server verification (https:) for all sites in this zone". Click **Add** then click **Close** to return to the Internet Options window.

Figure 1.2: Trusted sites



Step 4: If you do not want to add the URL to the trusted sites, you will need to select the appropriate zone, then click the **Custom Level** button, and enable the following settings (they are enabled for the trusted sites by default):

- Download signed ActiveX controls
- Run ActiveX controls and plug-Ins
- Script ActiveX controls marked safe for scripting
- Active scripting

Step 5: Click **OK** to save the settings and close IE.

#### 1.1.2 Logging in as administrator or normal user

Different Internet Explorer versions require different user privileges for installing the ActiveX control.

- If using IE 8.0, 9.0 or 10.0 on Windows Vista/7/2008/2012, you do not need administrative privileges to download and register the ActiveX control; you can log into the machine as a normal user.
- If using IE 8.0, 9.0 or 10.0 on Windows XP/2003, or if using IE 7.0 or earlier, you must log in as a member of the Administrator group so you have the permissions to download and register the ActiveX control successfully.

Please read the appropriate section for the IE version you are using.

**A useful tip**: In very rare cases, even after making the required configurations, you still get errors such as "Appeon Xcelerator plug-in cannot be loaded" or "Internet Explorer cannot open the Internet site http://<Web site>. Operation aborted.", you can try this to resolve the error: right click the **Internet Explorer** icon on desktop, choose **Run as administrator**; after the deployed application runs successfully, restart IE in the normal way.

#### 1.1.2.1 Using IE 8.0, 9.0 or 10.0

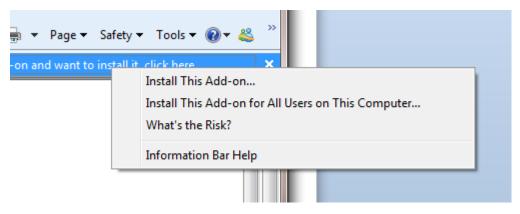
- If you are using IE 8.0, 9.0 or 10.0 on Windows Vista/7/2008/2012, follow the prompts in IE information bar to install the ActiveX control, no matter which user account (administrator or normal user) you use.
- If you are using IE 8.0, 9.0 or 10.0 on Windows XP/2003, first log in as an Administrator group member, then follow the prompts in IE information bar to install the ActiveX control, then log off and log in again as a normal user.

The following are detailed steps to install the ActiveX control from the IE information bar:

Step 1: Click the IE information bar, the yellow message bar at the top, that says, "This website wants to install the following add-on: 'Appeon Web Library' from 'Appeon Corporation'. If you trust the website and the add-on and want to install it, click here...".

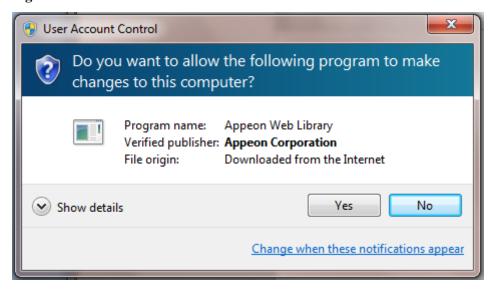
Step 2: Select "Install This Add-on for All Users on This Computer...". This will complete the installation of the first Appeon ActiveX control. (Note: you will need to do this step one more time, as there are two Appeon ActiveX controls to install.)

Figure 1.3: IE information bar



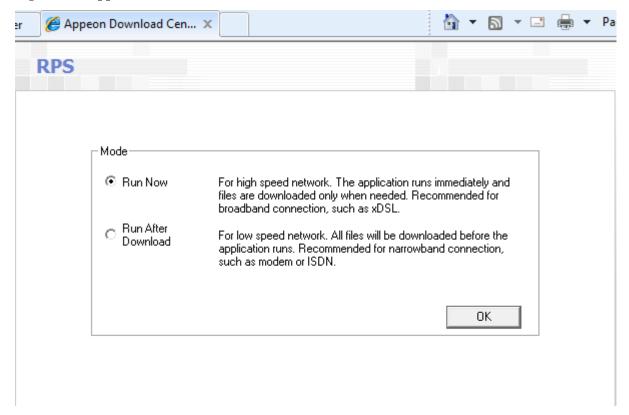
Step 3: Click **Yes** if Windows display the following "User Account Control" screen confirming that you want to install the component.

Figure 1.4: UAC window



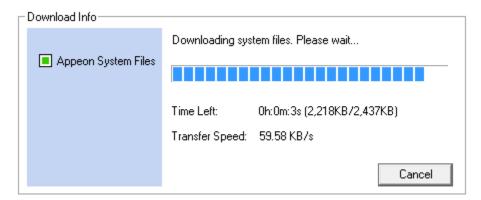
The installation will proceed and when it is successful, the following web page will be displayed.

Figure 1.5: Appeon download center



Step 4: Click the **OK** button and the system will begin the download process.

Figure 1.6: Download file



Step 5: After this process is complete, you will see the "Appeon Xcelerator plug-in cannot be loaded" screen again. Click the IE information bar and select "Install This Add-on for All Users on This Computer..." one more time (this will install the second plug-in). This time you will see a spiraling wait icon and at the bottom left side on the status bar, you will see several program files being loaded. Once this process is completed, the application is ready to be used.

#### 1.1.2.2 Using IE 7.0 (or earlier)

If you are using IE 7.0 or earlier, you need to first log in as an Administrator group member, then follow the prompts in IE information bar to install the ActiveX control, then log off and log in again as a normal user.

For Windows Vista, 2008, or 7, if UAC is on, when you follow the prompts in the IE information bar to install the ActiveX control, a window as below may appear, you need to input the administrator password and click **OK**; then the ActiveX control will be installed successfully.

Figure 1.7: User Account Control



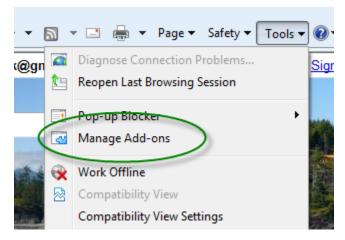
If you are using IE 7, make sure IE is not started in "No-Add-ons" mode, as IE browser started in this mode will not be able to run the Appeon ActiveX control. In this case, exit IE and restart it in normal mode.

### 1.1.3 Verifying Appeon ActiveX control installation

We recommend you verify the installation of Appeon ActiveX controls, especially after you upgrade Internet Explorer or Appeon for PowerBuilder. The following are detailed steps.

Step 1: In Internet Explorer, on the **Tools** menu, click **Manage Add-ons**.

Figure 1.8: Manage add-ons



Step 2: From the list of add-ons, there are two listed for Appeon Corporation: EonDownloadCenter Class and EonUISpace Class. Make sure their status are Enabled.

Figure 1.9: Verify ActiveX control status

Name	Publisher	Status	File date	Version	Load
Adobe PDF Link Helper	Adobe Systems, Incorpo	Enabled	02/27/2009 12:07 P	9.1.0.163	0.03 s
Adobe PDF Reader	Adobe Systems, Incorpo	Enabled	02/27/2009 12:07 P		
Appeon Corporation			7		
EonDownloadCenter Class	Appeon Corporation	Enabled	07/01/2010 9:16 PM	6.5.106.0	
EonUISpace Class	Appeon Corporation	Enabled	07/01/2010 9:17 PM	6. 5. 0106. 0	
Apple Inc.					
QuickTime Object	Apple Inc.	Enabled	09/09/2010 4:01 PM	QuickTime	
Control name is not available —					
Web Test Recorder	Control name is not avai	Enabled		4.0.31106.0	
<b>←</b>					